

Australian Government

Australian Aged Care Quality Agency

Re-accreditation Audit Mount View Aged Care Facility RACS ID: 4391 Approved Provider: Terang and Mortlake Health Service

Re-accreditation Decision

- made under the Quality Agency Principles 2013.

Decision made on 22 June 2017

Decision made by Lorraine Baker

Assistant Director

Authorised under the Quality Agency Principles

2013 to make the decision

Decision To re-accredit

Period of accreditation 22 August 2017 to 22 August 2020

Number of expected outcomes met 44 out of 44

Next application due 29 February 2020

Assessment contact arrangements

The home will have at least one unannounced assessment contact every year.

Notification to Department of Health

Under the Quality Agency Reporting Principles 2013, we must tell the Secretary of the Department of Health about this decision.

Process undertaken and information considered

In making my decision, I considered the home's performance against the Accreditation Standards, its performance history as well as whether the approved provider will undertake continuous improvement.

I took into account the following information:

- a. Audit report for a re-accreditation audit conducted 23 May 2017 to 24 May 2017
- Audit assessment information for a re-accreditation audit conducted 23 May 2017 to 24 May 2017
- c. Information received from the Secretary of the Department of Health dated 10 September 2014
- d. Assessment contact reports for assessment contacts conducted on 20 July 2017, 29 December 2015 (ADC), 7 October 2015, and 23 April 2015
- e. Re-accreditation decision dated 23 June 2014
- f. The home's performance against the Accreditation Standards since 2000.

Reasons for decision

Summary

I have decided to re-accredit the home for three years as the home meets the Accreditation Standards and the home has satisfied me that it will undertake continuous improvement.

Performance against the Accreditation Standards and compliance with other responsibilities under the Act

I find the home meets 44 expected outcomes.

Continuous improvement

I am satisfied the home will undertake continuous improvement based on the information in the audit assessment information about 1.1, 2.1, 3.1 and 4.1 Continuous improvement.

Lorraine Baker Assistant Director